



**GDB Information Disclosure Requirements  
Information Templates  
for  
Schedules 1–10**

**Company Name**

GasNet Limited

**Disclosure Date**

**Disclosure Year (year ended)**

30 June 2021

**Templates for Schedules 1–10 excluding 5f–5g  
Template Version 4.1. Prepared 21 December 2017**

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## Disclosure Template Instructions

These templates have been prepared for use by GDBs when making disclosures under subclauses 2.3.1, 2.4.21, 2.4.22, 2.5.1, and 2.5.2 of the Gas Distribution Information Disclosure Determination 2012.

### **Company Name and Dates**

To prepare the templates for disclosure, the supplier's company name should be entered in cell C8, the date of the last day of the current (disclosure) year should be entered in cell C12, and the date on which the information is disclosed should be entered in cell C10 of the CoverSheet worksheet.

The cell C12 entry (current year) is used to calculate disclosure years in the column headings that show above some of the tables and in labels adjacent to some entry cells. It is also used to calculate the 'For year ended' date in the template title blocks (the title blocks are the light green shaded areas at the top of each template).

The cell C8 entry (company name) is used in the template title blocks.

Dates should be entered in day/month/year order (Example -"1 April 2013").

### **Data Entry Cells and Calculated Cells**

Data entered into this workbook may be entered only into the data entry cells. Data entry cells are the bordered, unshaded areas (white cells) in each template. Under no circumstances should data be entered into the workbook outside a data entry cell.

In some cases, where the information for disclosure is able to be ascertained from disclosures elsewhere in the workbook, such information is disclosed in a calculated cell.

### **Validation Settings on Data Entry Cells**

To maintain a consistency of format and to help guard against errors in data entry, some data entry cells test keyboard entries for validity and accept only a limited range of values. For example, entries may be limited to a list of category names, to values between 0% and 100%, or either a numeric entry or the text entry "N/A". Where this occurs, a validation message will appear when data is being entered. These checks are applied to keyboard entries only and not, for example, to entries made using Excel's copy and paste facility.

### **Conditional Formatting Settings on Data Entry Cells**

Schedule 2 cells G79 and I79:L79 will change colour if the total cashflows do not equal the corresponding values in table 2(ii).

Schedule 4 cells P99:P105 and P107 will change colour if the RAB values do not equal the corresponding values in table 4(ii).

Schedule 9b columns AA to AE (2013 to 2017) contain conditional formatting. The data entry cells for future years are hidden (are changed from white to yellow).

Schedule 9b cells AG10 to AG37 will change colour if the total assets at year end for each asset class does not equal the corresponding values in column I in Schedule 9a.

Schedule 9c cell F22 will change colour if F22 (system length by operating pressure) does not equal F16 (system length by material).

### **Inserting Additional Rows and Columns**

The templates for schedules 4, 5b, 5c, 5d, 5e, 5i, 6a, 8, 9c, 9d, 10a and 10b may require additional rows to be inserted in tables marked 'include additional rows if needed' or similar. Column A schedule references should not be entered in additional rows, and should be deleted from additional rows that are created by copying and pasting rows that have schedule references.

Additional rows in schedules 5c, 6a, 9c and 9d must not be inserted directly above the first row or below the last row of a table. This is to ensure that entries made in the new row are included in the totals.

Schedules 5d and 5e may require new cost or asset category rows to be inserted in allocation change tables 5d(iii) and 5e(ii). Accordingly, cell protection has been removed from row 72 of schedule 5d and row 71 of schedule 5e to allow blocks of rows to be copied. The four steps to add new cost category rows to table 5d(iii) are: Select Excel rows 64:72 of the relevant template, copy, select Excel row 73, then insert copied cells. Similarly, for table 5e(ii): Select Excel rows 63:71 of the relevant template, copy, select Excel row 72, then insert copied cells.

The template for schedule 8 may require additional columns to be inserted between column M and Q. To avoid interfering with the title block entries, these should be inserted to the left of column N. If inserting additional columns, the formulas for standard consumers total, non-standard consumers totals and total for all consumers will need to be copied into the cells of the added columns. The formulas can be found in the equivalent cells of the existing columns.

***Disclosures by Sub-Network***

Schedules 8, 9a, 9b, 9c, 9d, 10a and 10b must be completed for the network and for each sub-network. A copy of the schedule worksheet(s) must be made for each subnetwork and named accordingly.

***Schedule References***

The references labelled 'sch ref' in the leftmost column of each template are consistent with the row references in the Gas Distribution ID Determination 2012 (as issued on 21 December 2017). They provide a common reference between the rows in the determination and the template.

***Description of Calculation References***

Calculation cell formulas contain links to other cells within the same template or elsewhere in the workbook. Key cell references are described in a column to the right of each template. These descriptions are provided to assist data entry. Cell references refer to the row of the template and not the schedule reference.

***Worksheet Completion Sequence***

Calculation cells may show an incorrect value until precedent cell entries have been completed. Data entry may be assisted by completing the schedules in the following order:

1. Coversheet
2. Schedules 5a–5e
3. Schedules 6a–6b
4. Schedule 8
5. Schedule 3
6. Schedule 4
7. Schedule 2
8. Schedule 7
9. Schedules 9a–9d
10. Schedules 10a and 10b

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

**SCHEDULE 1: ANALYTICAL RATIOS**

This schedule calculates expenditure, revenue and service ratios from the information disclosed. The disclosed ratios may vary for reasons that are company specific and, as a result, must be interpreted with care. The Commerce Commission will publish a summary and analysis of information disclosed in accordance with the ID determination. This will include information disclosed in accordance with this and other schedules, and information disclosed under the other requirements of the determination.

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

**1(i): Expenditure Metrics**

	Expenditure per TJ energy delivered to ICPs (\$/TJ)	Expenditure per average no. of ICPs (\$/ICP)	Ratio of expenditure to maximum monthly load (\$ per GJ/month)	Expenditure per km of pipeline for supply (\$/km)
<b>Operational expenditure</b>	1,594	199	16	2,922
Network	146	18	1	268
Non-network	1,448	181	14	2,654
<b>Expenditure on assets</b>	762	95	7	1,396
Network	689	86	7	1,264
Non-network	72	9	1	132

**1(ii): Revenue Metrics**

	Revenue per TJ energy delivered to ICPs (\$/TJ)	Revenue per average no. of ICPs (\$/ICP)
<b>Total line charge revenue</b>	3,550	443
Standard consumer line charge revenue	10,054	424
Non-standard consumer line charge revenue	233	19,448

**1(iii): Service Intensity Measures**

Demand density	187	Maximum monthly load (GJ per month) per system length
Volume density	2	Quantity of gas delivered per km of system length (TJ/km)
Connection point density	15	Average number of ICPs in disclosure year per system length
Energy intensity	125	Total GJ delivered to ICPs per average number of ICPs in disclosure year

**1(iv): Composition of Revenue Requirement**

	(\$000)	% of revenue
Operational expenditure	2,009	44.41%
Pass-through and recoverable costs excluding financial incentives and wash-ups	77	1.69%
Total depreciation	890	19.68%
Total revaluations	804	17.78%
Regulatory tax allowance	546	12.07%
Regulatory profit/(loss) including financial incentives and wash-ups	1,806	39.92%
<b>Total regulatory income</b>	<b>4,523</b>	

**1(v): Reliability**

Interruption rate	23.71	Interruptions per 100km of system length
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Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

## SCHEDULE 2: REPORT ON RETURN ON INVESTMENT

This schedule requires information on the Return on Investment (ROI) for the GDB relative to the Commerce Commission's estimates of post tax WACC and vanilla WACC. GDBs must calculate their ROI based on a monthly basis if required by clause 2.3.3 of the ID Determination or if they elect to. If a GDB makes this election, information supporting this calculation must be provided in 2(iii).

GDBs must provide explanatory comment on their ROI in Schedule 14 (Mandatory Explanatory Notes).

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		CY-2	CY-1	Current Year CY
	for year ended	30 Jun 19	30 Jun 20	30 Jun 21
		%	%	%
<b>2(i): Return on Investment</b>				
<b>ROI – comparable to a post tax WACC</b>				
Reflecting all revenue earned		6.83%	5.08%	7.75%
Excluding revenue earned from financial incentives		6.83%	5.08%	7.75%
Excluding revenue earned from financial incentives and wash-ups		6.83%	5.08%	7.75%
<b>Mid-point estimate of post tax WACC</b>		5.07%	4.40%	3.65%
25th percentile estimate		4.36%	3.69%	2.94%
75th percentile estimate		5.77%	5.11%	4.35%
<b>ROI – comparable to a vanilla WACC</b>				
Reflecting all revenue earned		7.33%	5.47%	8.00%
Excluding revenue earned from financial incentives		7.33%	5.47%	8.00%
Excluding revenue earned from financial incentives and wash-ups		7.33%	5.47%	8.00%
<b>WACC rate used to set regulatory price path</b>		6.41%	6.41%	6.41%
<b>Mid-point estimate of vanilla WACC</b>		5.56%	4.79%	3.90%
25th percentile estimate		4.85%	4.08%	3.20%
75th percentile estimate		6.27%	5.50%	4.61%
<b>2(ii): Information Supporting the ROI</b>				
				(\$000)
Total opening RAB value		24,056		
plus Opening deferred tax		(1,402)		
<b>Opening RIV</b>			22,654	
<b>Line charge revenue</b>			4,475	
Expenses cash outflow		2,086		
plus Assets commissioned		961		
less Asset disposals		-		
plus Tax payments		437		
less Other regulated income		48		
<b>Mid-year net cash flows</b>			3,436	
<b>Term credit spread differential allowance</b>			-	
Total closing RAB value		24,943		
less Adjustment resulting from asset allocation		1		
less Lost and found assets adjustment		11		
plus Closing deferred tax		(1,511)		
<b>Closing RIV</b>			23,420	
<b>ROI – comparable to a vanilla WACC</b>				8.00%
Leverage (%)				42%
Cost of debt assumption (%)				2.20%
Corporate tax rate (%)				28%
<b>ROI – comparable to a post tax WACC</b>				7.75%

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

**SCHEDULE 2: REPORT ON RETURN ON INVESTMENT**

This schedule requires information on the Return on Investment (ROI) for the GDB relative to the Commerce Commission's estimates of post tax WACC and vanilla WACC. GDBs must calculate their ROI based on a monthly basis if required by clause 2.3.3 of the ID Determination or if they elect to. If a GDB makes this election, information supporting this calculation must be provided in 2(iii).

GDBs must provide explanatory comment on their ROI in Schedule 14 (Mandatory Explanatory Notes).

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

**2(iii): Information Supporting the Monthly ROI**

Opening RIV N/A

	(\$000)					
	Line charge revenue	Expenses cash outflow	Assets commissioned	Asset disposals	Other regulated income	Monthly net cash outflows
Month 1						-
Month 2						-
Month 3						-
Month 4						-
Month 5						-
Month 6						-
Month 7						-
Month 8						-
Month 9						-
Month 10						-
Month 11						-
Month 12						-
<b>Total</b>						-

Tax Payments N/A

Term credit spread differential allowance N/A

Closing RIV N/A

Monthly ROI – comparable to a vanilla WACC N/A

Monthly ROI – comparable to a post tax WACC N/A

**2(iv): Year-End ROI Rates for Comparison Purposes**

Year-end ROI – comparable to a vanilla WACC 7.81%

Year-end ROI – comparable to a post tax WACC 7.55%

\* these year-end ROI values are comparable to the ROI reported in pre 2012 disclosures by GDBs and do not represent the Commission's current view on ROI.

**2(v): Financial Incentives and Wash-Ups**

Financial incentives -

Impact of financial incentives on ROI -

Input methodology claw-back -

CPP application recoverable costs -

Catastrophic event allowance -

Capex wash-up adjustment -

Other wash-ups -

Wash-up costs -

Impact of wash-up costs on ROIs -

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

### SCHEDULE 3: REPORT ON REGULATORY PROFIT

This schedule requires information on the calculation of regulatory profit for the GDB for the disclosure year. GDBs must complete all sections and must provide explanatory comment on their regulatory profit in Schedule 14 (Mandatory Explanatory Notes).

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

7	<b>3(i): Regulatory Profit</b>		<b>(\$000)</b>
8	<b>Income</b>		
9	Line charge revenue		4,475
10	plus Gains / (losses) on asset disposals		
11	plus Other regulated income (other than gains / (losses) on asset disposals)		48
12			
13	<b>Total regulatory income</b>		<b>4,523</b>
14	<b>Expenses</b>		
15	less Operational expenditure		2,009
16			
17	less Pass-through and recoverable costs excluding financial incentives and wash-ups		77
18			
19	<b>Operating surplus / (deficit)</b>		<b>2,438</b>
20			
21	less Total depreciation		890
22			
23	plus Total revaluations		804
24			
25	<b>Regulatory profit / (loss) before tax</b>		<b>2,352</b>
26			
27	less Term credit spread differential allowance		-
28			
29	less Regulatory tax allowance		546
30			
31	<b>Regulatory profit/(loss) including financial incentives and wash-ups</b>		<b>1,806</b>
32			
33	<b>3(ii): Pass-through and recoverable costs excluding financial incentives and wash-ups</b>		<b>(\$000)</b>
34	<b>Pass through costs</b>		
35	Rates	52	
36	Commerce Act levies	19	
37	Industry Levies	6	
38	CPP specified pass through costs		
39	<b>Recoverable costs excluding financial incentives and wash-ups</b>		
40	Urgent project allowance		
41	Other recoverable costs excluding financial incentives and wash-ups		
42	<b>Pass-through and recoverable costs excluding financial incentives and wash-ups</b>		<b>77</b>
43			
44			
45			
46	<b>3(iv): Merger and Acquisition Expenditure</b>		
47			<b>(\$000)</b>
48	Merger and acquisition expenditure		
49			
50	<i>Provide commentary on the benefits of merger and acquisition expenditure to the gas distribution business, including required disclosures in accordance with section 2.7, in Schedule 14 (Mandatory Explanatory Notes)</i>		
51			<b>(\$000)</b>
52	<b>3(v): Other Disclosures</b>		
53			<b>(\$000)</b>
54	Self-insurance allowance		

Company Name **GasNet Limited**  
For Year Ended **30 June 2021**

**SCHEDULE 4: REPORT ON VALUE OF THE REGULATORY ASSET BASE (ROLLED FORWARD)**

This schedule requires information on the calculation of the Regulatory Asset Base (RAB) value to the end of this disclosure year. This informs the ROI calculation in Schedule 2. GDBs must provide explanatory comment on the value of their RAB in Schedule 14 (Mandatory Explanatory Notes). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

**4(i): Regulatory Asset Base Value (Rolled Forward)**

for year ended	RAB 30 Jun 17 (\$'000)	RAB 30 Jun 18 (\$'000)	RAB 30 Jun 19 (\$'000)	RAB 30 Jun 20 (\$'000)	RAB 30 Jun 21 (\$'000)
Total opening RAB value	22,950	23,171	23,623	23,971	24,056
less Total depreciation	824	845	837	815	890
plus Total revaluations	400	347	395	348	804
plus Assets commissioned	670	957	812	559	961
less Asset disposals	23	8	10	-	-
plus Lost and found assets adjustment	-	-	-	-	11
plus Adjustment resulting from asset allocation	(2)	1	(12)	(7)	1
Total closing RAB value	23,171	23,623	23,971	24,056	24,943

**4(ii): Unallocated Regulatory Asset Base**

Total opening RAB value	24,056	24,056	24,056	24,056
less Total depreciation	890	890	890	890
plus Total revaluations	804	804	804	804
plus Assets commissioned (other than below)	961	961	961	961
less Assets acquired from a regulated supplier	-	-	-	-
less Assets acquired from a related party	-	-	-	-
less Assets commissioned	961	961	961	961
less Asset disposals (other than below)	-	-	-	-
less Asset disposals to a regulated supplier	-	-	-	-
less Asset disposals to a related party	-	-	-	-
less Asset disposals	-	-	-	-
plus Lost and found assets adjustment	11	11	11	11
plus Adjustment resulting from asset allocation	1	1	1	1
Total closing RAB value	24,942	24,942	24,942	24,943

\* The 'unallocated RAB' is the total value of those assets used wholly or partially to provide gas distribution services without any allowance being made for the allocation of costs to services provided by the supplier that are not gas distribution services. The RAB value represents the value of these assets after applying this cost allocation. Neither value includes works under construction.



Company Name **GasNet Limited**  
For Year Ended **30 June 2021**

**SCHEDULE 4: REPORT ON VALUE OF THE REGULATORY ASSET BASE (ROLLED FORWARD)**

This schedule requires information on the calculation of the Regulatory Asset Base (RAB) value to the end of this disclosure year. This informs the ROI calculation in Schedule 2. GDBs must provide explanatory comment on the value of their RAB in Schedule 14 (Mandatory Explanatory Notes). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

**4(v): Regulatory Depreciation**

76	Depreciation - standard	839	839
77	Depreciation - no standard life assets	51	51
78	Depreciation - modified life assets		
79	Depreciation - alternative depreciation in accordance with CPP		
80	<b>Total depreciation</b>		<b>890</b>

**4(vi): Disclosure of Changes to Depreciation Profiles**

(\$000 unless otherwise specified)

85	Asset or assets with changes to depreciation	Reason for non-standard depreciation (text entry)	Depreciation charge for the period (RAB)	Closing RAB value under 'non-standard' depreciation	Closing RAB value under 'standard' depreciation
86					
87					
88					
89					
90					
91					
92					
93					
94					
95					

\* include additional rows if needed

**4(vii): Disclosure by Asset Category**

(\$000 unless otherwise specified)

96	Intermediate pressure main pipelines	Medium pressure main pipelines	Low pressure main pipelines	Service pipe	Stations	Line valve	Special crossings	Other network assets	Non-network assets	Total
97	2,630	5,829	7,070	7,205	128	227	504	248	215	24,056
98	80	185	280	231	25	6	32	3	47	889
99	88	195	236	241	4	8	17	8	7	804
100	68	211	244	282	10	16	40	-	90	961
101										
102										
103										
104										
105										
106										
107	2,707	6,058	7,271	7,501	116	245	529	253	263	24,943
108										
109										
110	36.0	37.0	36.1	40.6	14.1	50.7	44.3	47.0	4.6	(years)
111	70.0	59.2	58.1	59.4	35.7	63.0	63.6	59.5	6.9	(years)

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

### SCHEDULE 5a: REPORT ON REGULATORY TAX ALLOWANCE

This schedule requires information on the calculation of the regulatory tax allowance. This information is used to calculate regulatory profit/loss in Schedule 3 (regulatory profit). GDBs must provide explanatory commentary on the information disclosed in this schedule, in Schedule 14 (Mandatory Explanatory Notes). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.2.

sch ref

		(\$000)
7	<b>5a(i): Regulatory Tax Allowance</b>	
8	Regulatory profit / (loss) before tax	2,352
9		
10	plus Income not included in regulatory profit / (loss) before tax but taxable	*
11	Expenditure or loss in regulatory profit / (loss) before tax but not deductible	*
12	Amortisation of initial differences in asset values	475
13	Amortisation of revaluations	134
14		609
15		
16	less Total revaluations	804
17	Income included in regulatory profit / (loss) before tax but not taxable	*
18	Expenditure or loss deductible but not in regulatory profit / (loss) before tax	*
19	Notional deductible interest	207
20		1,011
21		
22	<b>Regulatory taxable income</b>	<b>1,950</b>
23		
24	less Utilised tax losses	
25	Regulatory net taxable income	1,950
26		
27	Corporate tax rate (%)	28%
28	<b>Regulatory tax allowance</b>	<b>546</b>

\* Workings to be provided in Schedule 14

### 5a(ii): Disclosure of Permanent Differences

In Schedule 14, Box 5, provide descriptions and workings of items recorded in the asterisked categories in Schedule 5a(i).

### 5a(iii): Amortisation of Initial Difference in Asset Values

(\$000)

36	Opening unamortised initial differences in asset values	9,869
37	less Amortisation of initial differences in asset values	475
38	plus Adjustment for unamortised initial differences in assets acquired	
39	less Adjustment for unamortised initial differences in assets disposed	
40	Closing unamortised initial differences in asset values	9,394
41		
42	Opening weighted average remaining useful life of relevant assets (years)	21
43		

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

### SCHEDULE 5a: REPORT ON REGULATORY TAX ALLOWANCE

This schedule requires information on the calculation of the regulatory tax allowance. This information is used to calculate regulatory profit/loss in Schedule 3 (regulatory profit). GDBs must provide explanatory commentary on the information disclosed in this schedule, in Schedule 14 (Mandatory Explanatory Notes). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.2

sch ref

44	<b>5a(iv): Amortisation of Revaluations</b>		<b>(\$000)</b>
45			
46	Opening sum of RAB values without revaluations	21,153	
47			
48	Adjusted depreciation	756	
49	Total depreciation	890	
50	Amortisation of revaluations		134
51			
52	<b>5a(v): Reconciliation of Tax Losses</b>		<b>(\$000)</b>
53			
54	Opening tax losses		
55	plus Current period tax losses		
56	less Utilised tax losses		
57	Closing tax losses		-
58	<b>5a(vi): Calculation of Deferred Tax Balance</b>		<b>(\$000)</b>
59			
60	Opening deferred tax	(1,402)	
61			
62	plus Tax effect of adjusted depreciation	212	
63			
64	less Tax effect of tax depreciation	187	
65			
66	plus Tax effect of other temporary differences*		
67			
68	less Tax effect of amortisation of initial differences in asset values	133	
69			
70	plus Deferred tax balance relating to assets acquired in the disclosure year		
71			
72	less Deferred tax balance relating to assets disposed in the disclosure year	-	
73			
74	plus Deferred tax cost allocation adjustment	(0)	
75			
76	Closing deferred tax		(1,511)
77			
78	<b>5a(vii): Disclosure of Temporary Differences</b>		
79	<i>In Schedule 14, Box 6, provide descriptions and workings of items recorded in the asterisked category in Schedule 5a(vi) (Tax effect of other temporary differences).</i>		
80			
81	<b>5a(viii): Regulatory Tax Asset Base Roll-Forward</b>		<b>(\$000)</b>
82			
83	Opening sum of regulatory tax asset values	6,332	
84	less Tax depreciation	668	
85	plus Regulatory tax asset value of assets commissioned	959	
86	less Regulatory tax asset value of asset disposals		
87	plus Lost and found assets adjustment		
88	plus Adjustments resulting from asset allocation		
89	plus Other adjustments to the RAB tax value		
90	Closing sum of regulatory tax asset values		6,623

Company Name		For Year Ended	
GasNet Limited		30 June 2021	
<b>SCHEDULE 5b: REPORT ON RELATED PARTY TRANSACTIONS</b>			
This schedule provides information on the valuation of related party transactions, in accordance with clause 3.3.6 of the ID determination. This information is part of audited disclosure information (as defined in clause 1.4 of the ID determination), and so is subject to the assurance report required by clause 2.8			
7	5b(i): Summary—Related Party Transactions	(5000)	(5000)
8	Total regulatory income		
9	Market value of asset disposals		
10	Service interruptions, incidents and emergencies		
11	Routine and corrective maintenance and inspection		
12	Asset replacement and renewal (opex)		
13	Network opex		
14	Business support	389	
15	System operations and network support		
16	Operational expenditure		389
17	Consumer connection		
18	System growth		
19	Asset replacement and renewal (capex)		
20	Asset relocations		
21	Quality of supply		
22	Legislative and regulatory		
23	Other reliability, safety and environment		
24	Expenditure on non-network assets		
25	Cost of financing		
26	Value of capital contributions		
27	Value of vested assets	6	
28	Capital expenditure	(6)	
29	Total expenditure		383
30	Other related party transactions		
31	5b(iii): Total Opex and Capex Related Party Transactions		
32			
33			
34			
35			
36			
37			
38			
39			
40			
41			
42			
43			
44			
45			
46			
47			
48			
49			
50			
51			
52	Total value of related party transactions		389
53	* include additional rows if needed		
54			
55			



**Company Name**  
**GasNet Limited**  
**For Year Ended**  
**30 June 2021**

**SCHEDULE 5d: REPORT ON COST ALLOCATIONS**

This schedule provides information on the allocation of operational costs. GDBs must provide explanatory comment on their cost allocation in Schedule 14 (Mandatory Explanatory Notes), including on the impact of any reclassifications. This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref	Arm's length deduction	Gas distribution services	Non-gas distribution services	Total	O/VABAA allocation Increase (\$000s)
<b>5d(i): Operating Cost Allocations</b>					
7					
8					
9					
10					
11		60			
12			1	1	
13		60			
14					
15		111			
16			60	60	
17		111			
18					
19		13			
20					
21		13			
22					
23		21			
24		680	124	804	
25		701			
26					
27		148			
28		977	178	1,155	
29		1,125			
30					
31		353			
32		1,657	363	2,020	
33		2,010			
34					

Company Name  
**GasNet Limited**  
 For Year Ended  
**30 June 2021**

**SCHEDULE 5d: REPORT ON COST ALLOCATIONS**

This schedule provides information on the allocation of operational costs. GDBs must provide explanatory comment on their cost allocation in Schedule 14 (Mandatory Explanatory Notes), including on the impact of any reclassifications. This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref		Value allocated (\$000s)			
		Arm's length deduction	Gas distribution services	Non-gas distribution services	Ovabaa allocation increase (\$000s)
35	<b>5d(iii): Other Cost Allocations</b>				
36	Pass through and recoverable costs				
37	Pass through costs				
38	Directly attributable		77		
39	Not directly attributable				
40	Total attributable to regulated service		77		
41	Recoverable costs				
42	Directly attributable				
43	Not directly attributable				
44	Total attributable to regulated service				
45	<b>5d(iii): Changes in Cost Allocations* †</b>				
46	Change in cost allocation 1				
47	Cost category				
48	Original allocator or line items				
49	New allocator or line items				
50					
51					
52	Rationale for change				
53					
54					
55					
56	Change in cost allocation 2				
57	Cost category				
58	Original allocator or line items				
59	New allocator or line items				
60					
61					
62	Rationale for change				
63					
64					
65	Change in cost allocation 3				
66	Cost category				
67	Original allocator or line items				
68	New allocator or line items				
69					
70	Rationale for change				
71					
72					
73	* a change in cost allocation must be completed for each cost allocator change that has occurred in the disclosure year. A movement in an allocator metric is not a change in allocator or component.				
74	† include additional rows if needed				

\* a change in cost allocation must be completed for each cost allocator change that has occurred in the disclosure year. A movement in an allocator metric is not a change in allocator or component.  
 † include additional rows if needed

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

**SCHEDULE 5e: REPORT ON ASSET ALLOCATIONS**

This schedule requires information on the allocation of asset values. This information supports the calculation of the RAB value in Schedule 4. GDBs must provide explanatory comment on their cost allocation in Schedule 14 (Mandatory Explanatory Notes), including on the impact of any changes in asset allocations. This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

**5e(i): Regulated Service Asset Values**

	Value allocated (\$000s) Gas distribution services
<b>Main pipe</b>	
Directly attributable	16,035
Not directly attributable	
<b>Total attributable to regulated service</b>	16,035
<b>Service pipe</b>	
Directly attributable	7,501
Not directly attributable	
<b>Total attributable to regulated service</b>	7,501
<b>Stations</b>	
Directly attributable	116
Not directly attributable	
<b>Total attributable to regulated service</b>	116
<b>Line valve</b>	
Directly attributable	244
Not directly attributable	
<b>Total attributable to regulated service</b>	244
<b>Special crossings</b>	
Directly attributable	529
Not directly attributable	
<b>Total attributable to regulated service</b>	529
<b>Other network assets</b>	
Directly attributable	253
Not directly attributable	
<b>Total attributable to regulated service</b>	253
<b>Non-network assets</b>	
Directly attributable	178
Not directly attributable	87
<b>Total attributable to regulated service</b>	265
<b>Regulated service asset value directly attributable</b>	24,856
<b>Regulated service asset value not directly attributable</b>	87
<b>Total closing RAB value</b>	24,943

**5e(ii): Changes in Asset Allocations\* †**

Change in asset value allocation 1		(\$000)		
			CY-1	Current Year (CY)
Asset category		Original allocation		
Original allocator or line items		New allocation		
New allocator or line items		Difference	-	-
Rationale for change				
Change in asset value allocation 2		(\$000)		
			CY-1	Current Year (CY)
Asset category		Original allocation		
Original allocator or line items		New allocation		
New allocator or line items		Difference	-	-
Rationale for change				
Change in asset value allocation 3		(\$000)		
			CY-1	Current Year (CY)
Asset category		Original allocation		
Original allocator or line items		New allocation		
New allocator or line items		Difference	-	-
Rationale for change				

\* a change in asset allocation must be completed for each allocator or component change that has occurred in the disclosure year. A movement in an allocator metric is not a change in allocator or † include additional rows if needed

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

**SCHEDULE 6a: REPORT ON CAPITAL EXPENDITURE FOR THE DISCLOSURE YEAR**

This schedule requires a breakdown of capital expenditure on assets incurred in the disclosure year, including any assets in respect of which capital contributions are received, but excluding assets that are vested assets. Information on expenditure on assets must be provided on an accounting accruals basis and must exclude finance costs. GDBs must provide explanatory comment on their expenditure on assets in Schedule 14 (Explanatory notes to templates). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		(\$000)	(\$000)
7	<b>6a(i): Expenditure on Assets</b>		
8	Consumer connection		193
9	System growth		140
10	Asset replacement and renewal		271
11	Asset relocations		41
12	Reliability, safety and environment:		
13	Quality of supply	86	
14	Legislative and regulatory	-	
15	Other reliability, safety and environment	138	
16	<b>Total reliability, safety and environment</b>		224
17	<b>Expenditure on network assets</b>		869
18	Expenditure on non-network assets		91
19			
20	<b>Expenditure on assets</b>		960
21	plus Cost of financing		
22	less Value of capital contributions		-
23	plus Value of vested assets		
24			
25	<b>Capital expenditure</b>		960
26	<b>6a(ii): Subcomponents of Expenditure on Assets (where known)</b>		(\$000)
27	Research and development		
28	<b>6a(iii): Consumer Connection</b>		
29	<i>Consumer types defined by GDB*</i>	(\$000)	(\$000)
30	New Domestic Services	181	
31	New non-domestic services	12	
32			
33			
34			
35	<i>* include additional rows if needed</i>		
36	<b>Consumer connection expenditure</b>		193
37			
38	less Capital contributions funding consumer connection expenditure		
39	<b>Consumer connection less capital contributions</b>		193

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

**SCHEDULE 6a: REPORT ON CAPITAL EXPENDITURE FOR THE DISCLOSURE YEAR**

This schedule requires a breakdown of capital expenditure on assets incurred in the disclosure year, including any assets in respect of which capital contributions are received, but excluding assets that are vested assets. Information on expenditure on assets must be provided on an accounting accruals basis and must exclude finance costs.

GDBs must provide explanatory comment on their expenditure on assets in Schedule 14 (Explanatory notes to templates).

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

		System Growth (\$000)	Asset Replacement and Renewal (\$000)
40			
41	<b>6a(iv): System Growth and Asset Replacement and Renewal</b>		
42			
43			
44	<b>Intermediate pressure</b>		
45	Main pipe		
46	Service pipe		
47	Stations		3
48	Line valve		3
49	Special crossings		
50	<b>Intermediate pressure -total</b>	-	6
51	<b>Medium pressure</b>		
52	Main pipe	88	35
53	Service pipe		31
54	Stations		
55	Line valve		
56	Special crossings		
57	<b>Medium pressure - total</b>	88	66
58	<b>Low pressure</b>		
59	Main pipe	52	183
60	Service pipe		16
61	Line valve		
62	Special crossings		
63	<b>Low pressure - total</b>	52	199
64	<b>Other network assets</b>		
65	Monitoring and control systems		
66	Cathodic protection systems		
67	Other assets (other than above)		
68	<b>Other network assets - total</b>	-	-
69			
70	<b>System growth and asset replacement and renewal expenditure</b>	140	271
71	<i>less</i> Capital contributions funding system growth and asset replacement and renewal		
72	<b>System growth and asset replacement and renewal less capital contributions</b>	140	271
73	<b>6a(v): Asset Relocations</b>		
74	<i>Project or programme*</i>	(\$000)	(\$000)
75	IP Services	6	
76	MP Services	9	
77	LP Services	26	
78			
79			
80	<i>* include additional rows if needed</i>		
81	All other projects or programmes - asset relocations		
82	<b>Asset relocations expenditure</b>		41
83	<i>less</i> Capital contributions funding asset relocations		
84	<b>Asset relocations less capital contributions</b>		41

Company Name **GasNet Limited**  
 For Year Ended **30 June 2021**

**SCHEDULE 6a: REPORT ON CAPITAL EXPENDITURE FOR THE DISCLOSURE YEAR**

This schedule requires a breakdown of capital expenditure on assets incurred in the disclosure year, including any assets in respect of which capital contributions are received, but excluding assets that are vested assets. Information on expenditure on assets must be provided on an accounting accruals basis and must exclude finance costs. GDBs must provide explanatory comment on their expenditure on assets in Schedule 14 (Explanatory notes to templates). This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

85	<b>6a(vi): Quality of Supply</b>		
86	Project or programme*	(\$000)	(\$000)
87	MP Crossing	21	
88	MP Main	57	
89			
90			
91			
92	* include additional rows if needed		
93	All other projects or programmes - quality of supply	8	
94	<b>Quality of supply expenditure</b>		86
95	less Capital contributions funding quality of supply		
96	<b>Quality of supply less capital contributions</b>		86
97			
98	<b>6a(vii): Legislative and Regulatory</b>		
99	Project or programme*	(\$000)	(\$000)
100			
101			
102			
103			
104			
105	* include additional rows if needed		
106	All other projects or programmes - legislative and regulatory		
107	<b>Legislative and regulatory expenditure</b>		-
108	less Capital contributions funding legislative and regulatory		
109	<b>Legislative and regulatory less capital contributions</b>		-
110			
111	<b>6a(viii): Other Reliability, Safety and Environment</b>		
112	Project or programme*	(\$000)	(\$000)
113	IP Crossing and Main	8	
114	MP Crossings, Stations, Main and Valve	66	
115			
116			
117			
118	* include additional rows if needed		
119	All other projects or programmes - other reliability, safety and environment	64	
120	<b>Other reliability, safety and environment expenditure</b>		138
121	less Capital contributions funding other reliability, safety and environment		
122	<b>Other reliability, safety and environment less capital contributions</b>		138
123	<b>6a(ix): Non-Network Assets</b>		
124	<b>Routine expenditure</b>		
125	Project or programme*	(\$000)	(\$000)
126	Van	52	
127			
128			
129			
130			
131	* include additional rows if needed		
132	All other projects or programmes - routine expenditure	6	
133	<b>Routine expenditure</b>		58
134	<b>Atypical expenditure</b>		
135	Project or programme*	(\$000)	(\$000)
136	Field computers and upgrades	18	
137			
138			
139			
140			
141	* include additional rows if needed		
142	All other projects or programmes - atypical expenditure	15	
143	<b>Atypical expenditure</b>		33
144			
145	<b>Expenditure on non-network assets</b>		91

Company Name  
For Year Ended

GasNet Limited  
30 June 2021

**SCHEDULE 6b: REPORT ON OPERATIONAL EXPENDITURE FOR THE DISCLOSURE YEAR**

This schedule requires a breakdown of operational expenditure incurred in the current disclosure year. GDBs must provide explanatory comment on their operational expenditure in Schedule 14 (Explanatory notes to templates). This includes explanatory comment on any atypical operational expenditure and assets replaced or renewed as part of asset replacement and renewal operational expenditure, and additional information on insurance.

This information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

	(\$000)	(\$000)
<b>6b(i): Operational Expenditure</b>		
7		
8	60	
9	111	
10	13	
11		184
<b>Network opex</b>		
12	701	
13	1,124	
14		1,825
15		
16		2,009
<b>6b(ii): Subcomponents of Operational Expenditure (where known)</b>		
17		
18		
19		258

Company Name **GasNet Limited**For Year Ended **30 June 2021****SCHEDULE 7: COMPARISON OF FORECASTS TO ACTUAL EXPENDITURE**

This schedule compares actual revenue and expenditure to the previous forecasts that were made for the disclosure year. Accordingly, this schedule requires the forecast revenue and expenditure information from previous disclosures to be inserted.

GDBs must provide explanatory comment on the variance between actual and target revenue and forecast expenditure in Schedule 14 (Mandatory Explanatory Notes). This information is part of the audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8. For the purpose of this audit, target revenue and forecast expenditures only need to be verified back to previous disclosures.

sch ref

7(i): Revenue		Target (\$000) <sup>1</sup>	Actual (\$000)	% variance
8	<b>7(i): Revenue</b>			
9	Line charge revenue	4,518	4,475	(1%)
7(ii): Expenditure on Assets		Forecast (\$000) <sup>2</sup>	Actual (\$000)	% variance
10	<b>7(ii): Expenditure on Assets</b>			
11	Consumer connection	175	193	10%
12	System growth	247	140	(43%)
13	Asset replacement and renewal	310	271	(13%)
14	Asset relocations	20	41	105%
15	Reliability, safety and environment:			
16	Quality of supply	30	86	187%
17	Legislative and regulatory	40	-	(100%)
18	Other reliability, safety and environment	80	138	73%
19	<b>Total reliability, safety and environment</b>	150	224	49%
	<b>Expenditure on network assets</b>	902	869	(4%)
21	Expenditure on non-network assets	209	91	(56%)
22	<b>Expenditure on assets</b>	1,111	960	(14%)
7(iii): Operational Expenditure				
23	<b>7(iii): Operational Expenditure</b>			
24	Service interruptions, incidents and emergencies	45	60	33%
25	Routine and corrective maintenance and inspection	135	111	(18%)
26	Asset replacement and renewal	25	13	(48%)
27	<b>Network opex</b>	205	184	(10%)
28	System operations and network support	870	701	(19%)
29	Business support	1,255	1,124	(10%)
30	<b>Non-network opex</b>	2,125	1,825	(14%)
31	<b>Operational expenditure</b>	2,330	2,009	(14%)
7(iv): Subcomponents of Expenditure on Assets (where known)				
32	<b>7(iv): Subcomponents of Expenditure on Assets (where known)</b>			
33	Research and development		-	-
7(v): Subcomponents of Operational Expenditure (where known)				
34	<b>7(v): Subcomponents of Operational Expenditure (where known)</b>			
35	Research and development		-	-
36	Insurance	285	258	(9%)

1 From the nominal dollar target revenue for the pricing year disclosed under clause 2.4.3(3) of this determination

2 From the CY+1 nominal dollar expenditure forecasts disclosed in accordance with clause 2.6.6 for the forecast period starting at the beginning of the disclosure year (the second to last disclosure of Schedules 11a and 11b)





<i>Company Name</i>	<b>GasNet Limited</b>
<i>For Year Ended</i>	<b>30 June 2020</b>
<i>Network / Sub-network Name</i>	<b>All Networks</b>

### SCHEDULE 9a: ASSET REGISTER

This schedule requires a summary of the quantity of assets that make up the network, by asset category and asset class.

*sch ref*

	Asset Category	Asset Class	Units	Items at start of year (quantity)	Items at end of year (quantity)	Net change	Data accuracy (1-4)
8	Operating Pressure	IP PE main pipe	km	23	-	-	N/A
9	Intermediate Pressure	IP steel main pipe	km		23	0	4
10	Intermediate Pressure	Main pipe	km		0	0	N/A
11	Intermediate Pressure	IP other main pipe	km				N/A
12	Intermediate Pressure	Service pipe	km				N/A
13	Intermediate Pressure	IP PE service pipe	km	1	1	0	4
14	Intermediate Pressure	Service pipe	km				N/A
15	Intermediate Pressure	IP other service pipe	km				N/A
16	Intermediate Pressure	Intermediate pressure DRS	No.	14	13	(1)	4
17	Intermediate Pressure	IP line valves	No.	49	44	(5)	4
18	Medium Pressure	IP crossings	No.	18	18	-	4
19	Medium Pressure	MP PE main pipe	km	149	151	2	3
20	Medium Pressure	Main pipe	km	7	6	(1)	3
21	Medium Pressure	MP steel main pipe	km		0	0	N/A
22	Medium Pressure	MP other main pipe	km	77	83	6	3
23	Medium Pressure	Service pipe	km				N/A
24	Medium Pressure	MP PE service pipe	km		0	0	3
25	Medium Pressure	MP other service pipe	km				N/A
26	Medium Pressure	Medium pressure DRS	No.	16	16	-	4
27	Low Pressure	MP line valves	No.	118	118	-	4
28	Low Pressure	MP special crossings	No.	22	22	-	4
29	Low Pressure	LP PE main pipe	km	173	174	1	3
30	Low Pressure	LP steel main pipe	km	7	7	(0)	3
31	Low Pressure	LP other main pipe	km	42	42	(0)	N/A
32	Low Pressure	Service pipe	km	173	188	15	3
33	Low Pressure	LP PE service pipe	km	3	3	(0)	3
34	Low Pressure	Service pipe	km	6	6	(0)	N/A
35	Low Pressure	LP other service pipe	No.	17	17	-	3
36	All	LP line valves	No.	15	15	-	3
		Special crossings	No.	27	29	2	4
		Monitoring and control systems	No.	2	2	-	4
		Catholic protection systems	No.				4



Company Name  
 For Year Ended  
 Network / Sub-network Name

**GasNet Limited**  
**30 June 2021**  
**All Networks**

**SCHEDULE 9c: REPORT ON PIPELINE DATA**

This schedule requires a summary of the key characteristics of the pipeline network.

sch ref

**Network Information (end of year)**

System length by material (defined by GDB)	Length (km)	%
Mains (PE)	326	47.43%
Mains (Steel)	38	5.49%
Mains (Other)	42	6.12%
Services (PE)	271	39.42%
Services (Steel)	4	0.62%
Services (Other)	6	0.92%
<b>System length</b>	<b>688</b>	<b>100.00%</b>

By operating pressure:	System length (km) (at year end)		Weighted average pipe diameter (mm)		Number of ICPs (at year end)		Gas conveyed for Persons not involved in the GDB (TJ)									
	Intermediate pressure	Medium pressure	Low pressure	Total	85	47	54	53	7,306	2,764	24	10,094	827	262	172	1,260
Intermediate pressure	25	242	420	688	85	47	54	53	7,306	2,764	24	10,094	827	262	172	1,260
Medium pressure																
Low pressure																
<b>Total</b>																

Company Name	GasNet Limited
For Year Ended	30 June 2021
Network / Sub-network Name	All Networks

**SCHEDULE 9d: REPORT ON DEMAND**

This schedule requires a summary of the key measures of network demand for the disclosure year (number of new connections including, maximum monthly loads and total gas conveyed)

sch ref

8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28

**9d(i): Consumer Connections**

Number of ICPs connected in year by consumer type

Consumer types defined by GDB	Number of connections (ICPs)
Residential	104
Commercial	6
<b>Total</b>	<b>110</b>

**9d(ii): Gas Delivered**

Number of ICPs at year end	10,094	connections
Maximum daily load	4,292	(GJ per day)
Maximum monthly load	128,745	(GJ per month)
Number of directly billed ICPs	-	(at year end)
Total gas conveyed	1,260,442	(GJ per annum)
Average daily delivery	3,453	(GJ per day)
<b>Load factor</b>	<b>81.59%</b>	

Company Name	GasNet Limited
For Year Ended	30 June 2021
Network / Sub-network Name	All Networks

**SCHEDULE 10a: REPORT ON NETWORK RELIABILITY AND INTERRUPTIONS**

This schedule requires a summary of the key measures of network reliability (interruptions, SAIDI, SAIFI and CAIDI) for the disclosure year. GDBs must provide explanatory comment on their network reliability for the disclosure year in Schedule 14 (Explanatory Notes to Templates). The SAIDI and SAIFI information is part of audited disclosure information (as defined in section 1.4 of the ID determination), and so is subject to the assurance report required by section 2.8.

sch ref

8 **10a(i): Interruptions**

9 **Interruptions by class**

	Actual
10 Class A (planned interruptions by GTB)	-
11 Class B (planned interruptions on the network)	101
12 Class C (unplanned interruptions on the network)	44
13 Class D (unplanned interruptions by GTB)	-
14 Class I (unplanned interruptions caused by third party damage)	18
15 <b>Total</b>	<b>163</b>

Number of unplanned outage events (interruptions that affect more than 5 ICPs)	Actual
17 Whanganui, Marton, Bulls, Flockhouse, Waitotara	-
18	-
19	-
20	-
21	-

Number of unplanned outage events caused by third party damage (interruptions that affect more than 5 ICPs)	Actual
22 Whanganui, Marton, Bulls, Flockhouse, Waitotara	-
23	-
24	-
25	-
26	-
27	-

28 **10a(ii): Reliability**

29 **Overall reliability**

	SAIDI	SAIFI	CAIDI
30 Based on the total number of interruptions	1,837.92	12.328	149.09
31 Class I (unplanned interruptions caused by third party damage)	280.97	1.361	206.39

Class B (planned interruptions on the network)	SAIDI	SAIFI	CAIDI
32 Whanganui, Marton, Bulls, Flockhouse, Waitotara	992.29	7.639	129.90
33	-	-	-
34	-	-	-
35	-	-	-
36	-	-	-
37	-	-	-

Class C (unplanned interruptions on the network)	SAIDI	SAIFI	CAIDI
38 Whanganui, Marton, Bulls, Flockhouse, Waitotara	564.66	3.328	169.68
39	-	-	-
40	-	-	-
41	-	-	-
42	-	-	-
43	-	-	-

Company Name	GasNet Limited
For Year Ended	30 June 2021
Network / Sub-network Name	All Networks

**SCHEDULE 10b: REPORT ON NETWORK INTEGRITY AND CONSUMER SERVICE**

This schedule requires a summary of the key measures of network Integrity (gas escapes, response time to emergencies etc) for the disclosure year.

sch ref

**10b(i): System Condition and Integrity**

**Number of confirmed public reported gas escapes per system length (escapes/1000 km)**

	Actual
Whanganui, Marton, Bulls, Flockhouse, Waitotara	55.491

**Number of leaks detected by routine survey per system length (leaks/1000 km)**

	Actual
Whanganui, Marton, Bulls, Flockhouse, Waitotara	21.904

**Number of third party damage events per system length (events/1000 km)**

	Actual
Whanganui, Marton, Bulls, Flockhouse, Waitotara	42.349

**Number of poor pressure events due to network causes**

	Actual
Whanganui, Marton, Bulls, Flockhouse, Waitotara	7.000

**Number of telephone calls to emergency numbers answered within 30 seconds per total number of calls**

Note: This entry may be excluded for sub-networks.

	Actual
Whanganui, Marton, Bulls, Flockhouse, Waitotara	89.21%

**Product control—safety of distribution gas**

Number of non-compliant odour tests

Actual

-
---

**10b(ii): Consumer Service**

**Response time to emergencies (RTE)**

	Proportion of emergencies responded to within 1 hour (%)	Proportion of emergencies responded to within 3 hours (%)	Average call response time (hours)	Number of emergencies
Whanganui, Marton, Bulls, Flockhouse, Waitotara	100.00%	100.00%	0.15	2

**Number of complaints**

Number of complaints per average total consumer numbers

Actual

0
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