

Media Update No. 1

Monday 23 March 2020: 1600 hours

COVID-19 UPDATE

As an essential service provider of natural gas network and metering services in the Whanganui-Manawatu region, GasNet wishes to reassure consumers and the public that there is no impact on its provision of a safe and reliable supply of gas to homes and businesses.

GasNet's foremost priority is to ensuring the safety of our staff, consumers and members of the public whilst maintaining a safe and reliable supply of gas to consumers.

We are continually monitoring the situation and managing our preparedness as the situation evolves under each of the governments four COVID-19 Alert Levels.

Following today's decision by the Prime Minister to lift the alert status to level 3, GasNet has suspended all non-essential business activities and staff will be working from home where it is practical and safe to do so. It is not expected that this change will impact on GasNet's ability to respond to enquiries or requests and for most it should be unnoticeable.

Where other activities are suspended or restricted it is GasNet's intentions to communicate this either directly with the affected persons or organisations at the time or by release of another media update.

Please note that this does not impact on GasNet's ability to respond to emergencies. If you smell or hear gas, or have any concerns about the safety of your gas supply contact GasNet immediately on 0800 349 2050 24 hours a day, 7 days a week. If you are concerned or if there is an immediate threat to persons or property call Fire and Emergency NZ on 111.

All updates are available from GasNet's website www.gasnet.co.nz and Facebook page <https://www.facebook.com/gasnetwhanganui/>

About GasNet

Based in Whanganui, GasNet Limited is a company dedicated to the ownership and management of natural gas networks and meters, predominantly in the Whanganui-Manawatu region. Its Whanganui network has operated since the late 1800's when the city became established with management of its gas infrastructure a core activity within the GasNet business.

GasNet Limited is 100% owned by Whanganui District Council Holdings Limited, a Council Controlled Trading Organisation of the Whanganui District Council.

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