

## Media Release No. 8

13 February 2020: 1830 hours

### Gas Supply Outage in Whanganui

The following is an update to our media statement of 1830 hrs on Wednesday 12 February 2020.

#### Progress Update

By 4:30pm today 111, or 40%, of the affected consumer supplies have been recommissioned.

Street	Property No.		Number of Consumers		
	From	To	Affected	Restored	Outstanding
Argyle Street	3	30	11	-	11
Barrack Street	1	24	6	-	6
Campbell Street	111	111	1	-	1
College Street	1	56	55	47	8
Glasgow Street	18	52	14	-	14
Gloucester Street	2	9	3	-	3
Godwin Crescent	1	5	2	-	2
Grey Street	5	59	31	29	2
Halswell Street	2	43	25	-	25
Ingestre Street	162	162	1	1	-
Keith Street	94	94	1	-	1
Liverpool Street	77	130	15	15	-
London Street	12	155	28	-	28
Parsons Street	28	60	10	-	10
Peakes Road	1	3	3	-	3
Pitt Street	58	87	20	-	20
Russell Street	1A	12	5	-	5
Seddon Street	38	38	1	-	1
Selwyn Crescent	1	24	19	19	-
Somme Parade	100	100	1	-	1
Spier Street	1	28	15	-	15
Tarata Street	23	23	1	-	1
Tay Street	13	36	8	-	8
Tregarth Street	2	2	1	-	1
Victoria Avenue	349	447	1	-	1
			278	111	167
				40%	60%

GasNet representatives continue to work in College Estate and will remain in the area until all consumers have been visited, finishing around 8:30pm. Consumers who were not at home when our representative called should contact GasNet to arrange a revisit (calling card will have been left in the mailbox).

Excavation work in Peakes Road and Parsons Street is now complete with water removal and recommissioning planned for Friday. It is possible that consumers in the St Johns Hill area may be reconnected on Friday otherwise Saturday.

GasNet Technicians will complete water removal in Russell, Tay and Barack Streets on Friday and reintroduce gas. It is possible that reconnection of consumers supplies may commence Friday but most likely Saturday.

With completion of the other areas by Saturday, all resources will be committed to restoration of the remaining area from Spier Street through to Victoria Avenue. It is expected that progress in this area should be rapid, subject to a number of considerations including there being no blockages or access issues to low lying pipes.

Consumers are reminded that GasNet representatives will progressively visit each affected property to first check GasNet's meter installation and the consumer's appliances for any faults, and then subject to there being no issues relight the appliances. Any faults on the consumer's pipework or appliances will be discussed with the consumer at the time. If there is no one home when our representative calls, a card will be left with instructions on who to contact.

For safety reasons once sections of the network have been commissioned consumers must not turn on their own gas supplies as in some instances water may have entered the gas meter and possibly the pipework with the consumer's property.

All GasNet representatives will either have a company ID card or a letter from GasNet authorising them to complete the work. Any consumers concerned about anyone claiming to be a representative of GasNet should ask for their identification and if still not happy, call GasNet at 349 2050.

GasNet has undertaken a range of safety checks to ensure that all pipes have reconnected and the network is sound, but in the event that a consumer or member of the public smells gas they should immediately contact GasNet (349 2050) or one of GasNet's onsite representatives know, identifiable by the GasNet branded hi-vis vests.

Although some are likely to have their supplies restored sooner, consumers are reminded that due to the extent of the outage, the grid nature of the network and the effort required to isolate, purge and reinstate each section of pipe it is likely that **consumers supplies will not be restored for a number of days.**

Further information for those consumers affected by this outage and progress updates are available from GasNet's website [www.gasnet.co.nz](http://www.gasnet.co.nz), by phone at 349 2050 or email [enquiries@gasnet.co.nz](mailto:enquiries@gasnet.co.nz).

### **Free Use of Splash Centre Shower Facilities**

Consumers who are affected by the current gas supply outage are welcome to use the Splash Centre shower facilities free of charge for the duration that their supply is affected.

The Splash Centre opening hours are 6am to 8pm Monday to Friday and 8am to 8pm on weekends.

A copy of the list of affected properties will be held at the front counter so people wishing to use the shower facilities should take along some form of confirmation of their address.

**About GasNet**

Based in Whanganui, GasNet Limited is a company dedicated to the ownership and management of natural gas networks and meters, predominantly in the Whanganui-Manawatu region. Its Whanganui network has operated since the late 1800's when the city became established with management of its gas infrastructure a core activity within the GasNet business.

GasNet Limited is 100% owned by Whanganui District Council Holdings Limited, a Council Controlled Trading Organisation of the Whanganui District Council.

**Contact:**

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