

## Media Release No. 16

Friday 21 February 2020: 1700 hours

### Gas Supply Outage in Whanganui

The following is an update to our media statement of 1800 hrs on Thursday 20 February 2020.

By 5:00pm today the gas supplies to all 283 affected consumers had been restored.

There are still a number of consumers who have not had their appliances relit, either due to no one being home when our representative called (in which case a card will have been left in the mailbox with advice to contact GasNet) or remedial work is required on the consumer's installation.

For safety reasons consumers that were affected by the outage must not turn on their own gas supplies as in some instances water may have entered the gas meter and possibly the pipework with the consumer's property.

Any consumers whose supply was affected by the outage and still have no gas should contact GasNet and we will arrange for our representative to relight your appliances.

All GasNet representatives will either have a company ID card or a letter from GasNet authorising them to complete the work. Any consumers concerned about anyone claiming to be a representative of GasNet should ask for their identification and if still not happy, call GasNet at 349 2050.

GasNet has undertaken a range of safety checks to ensure that all pipes have reconnected and the network is sound, but in the event that a consumer or member of the public smells gas they should immediately contact GasNet at 349 2050.

Further information for those consumers affected by this outage and progress updates are available from GasNet's website [www.gasnet.co.nz](http://www.gasnet.co.nz), by phone at 349 2050 or email [enquiries@gasnet.co.nz](mailto:enquiries@gasnet.co.nz).

#### About GasNet

Based in Whanganui, GasNet Limited is a company dedicated to the ownership and management of natural gas networks and meters, predominantly in the Whanganui-Manawatu region. Its Whanganui network has operated since the late 1800's when the city became established with management of its gas infrastructure a core activity within the GasNet business.

GasNet Limited is 100% owned by Whanganui District Council Holdings Limited, a Council Controlled Trading Organisation of the Whanganui District Council.

#### Contact:

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