

Media Release No. 15

Thursday 20 February 2020: 1800 hours

Gas Supply Outage in Whanganui

The following is an update to our media statement of 1800 hrs on Wednesday 19 February 2020.

Progress Update

By 5:30pm today 261, or 92%, of the affected consumer supplies had been recommissioned, with the potential to achieve 278, or 98% by the end of the day.

Street	Property No.		Number of Consumers		
	From	To	Affected	Restored	Outstanding
Argyle Street	3	30	9	6	3
Barrack Street	1	24	6	6	-
Campbell Street	111	111	1	1	-
College Street	1	56	55	55	-
Glasgow Street	18	52	14	13	1
Gloucester Street	2	9	3	3	-
Godwin Crescent	1	5	2	2	-
Grey Street	5	59	31	31	-
Halswell Street	2	43	25	24	1
Ingestre Street	162	162	1	1	-
Keith Street	94	94	1	1	-
Liverpool Street	77	130	15	15	-
London Street	12	155	28	20	8
Parkes Avenue	1A	1A	1	1	-
Parsons Street	19	60	15	15	-
Peakes Road	1	5	4	4	-
Pitt Street	58	87	20	18	2
Russell Street	1A	12	5	4	1
Seddon Street	38	38	1	-	1
Selwyn Crescent	1	24	19	19	-
Somme Parade	100	100	1	-	1
Spier Street	1	28	15	11	4
Tarata Street	23	23	1	1	-
Tay Street	13	36	8	8	-
Tregarth Street	2	2	1	1	-
Victoria Avenue	349	447	1	1	-
			283	261	22
				92%	8%

Gas has been introduced in the following streets with GasNet representatives working progressively through the area to reconnect consumer's supplies. They will continue to work until nightfall around 8:30pm and then recommence at 8am Friday morning.

- Argyle Street
- Glasgow Street
- Gloucester Street
- Halswell Street
- London Street from No. 12 to Spier Street
- Russell Street
- Seddon Street from Terrace to Spier Streets
- Spier Street

Supplies have previously been restored in the following areas so any consumers in these areas that have no gas should contact GasNet and we will arrange for our representative to reconnect your gas supply.

- Barrack Street
- College Estate
- Keith Street
- London Street from No. 55 to Victoria Avenue
- Pitt Street
- St Johns Hill
- Tay Street

In Seddon Street, from No.4 Seddon to 24 Spier Street, water removal and reintroduction of gas is planned for Friday. A number of consumers in this section were unaffected by the outage but we need to isolate the pipe in the street in order to remove water that has entered the pipes. These consumers should have received a letter in their mailbox earlier in the week advising of the possibility of their supplies being disconnected on Thursday or Friday.

In London Street, from Russell to Spier Streets, installation of the new pipe is on track for commissioning and restoration of consumer supplies on Friday.

We expect to have restored gas supplies to all affected consumers by end of the day tomorrow (Friday). There are likely to be a number of consumers who have not had their appliances relit, either due to no one being home when our representative called (in which case a card will have been left in the mailbox) or where our representative has found a fault on the consumers installation.

Consumers are reminded that when gas is reintroduced into a street GasNet representatives will progressively visit each affected property to first check GasNet's meter installation and the consumer's appliances for any faults, and then subject to there being no issues relight the appliances. Any faults on the consumer's pipework or appliances will be discussed with the consumer at the time. If there is no one home when our representative calls, a card will be left with instructions on who to contact.

For safety reasons once sections of the network have been recommissioned consumers must not turn on their own gas supplies as in some instances water may have entered the gas meter and possibly the pipework with the consumer's property.

All GasNet representatives will either have a company ID card or a letter from GasNet authorising them to complete the work. Any consumers concerned about anyone claiming to be a representative of GasNet should ask for their identification and if still not happy, call GasNet at 349 2050.

GasNet has undertaken a range of safety checks to ensure that all pipes have reconnected and the network is sound, but in the event that a consumer or member of the public smells gas they should immediately contact GasNet (349 2050) or one of GasNet's onsite representatives know, identifiable by the GasNet branded hi-vis vests.

Further information for those consumers affected by this outage and progress updates are available from GasNet's website www.gasnet.co.nz, by phone at 349 2050 or email enquiries@gasnet.co.nz.

Free Use of Splash Centre Shower Facilities

Consumers who are affected by the current gas supply outage are welcome to use the Splash Centre shower facilities free of charge for the duration that their supply is affected.

The Splash Centre opening hours are 6am to 8pm Monday to Friday and 8am to 6pm on weekends.

A copy of the list of affected properties will be held at the front counter so people wishing to use the shower facilities should take along some form of confirmation of their address.

About GasNet

Based in Whanganui, GasNet Limited is a company dedicated to the ownership and management of natural gas networks and meters, predominantly in the Whanganui-Manawatu region. Its Whanganui network has operated since the late 1800's when the city became established with management of its gas infrastructure a core activity within the GasNet business.

GasNet Limited is 100% owned by Whanganui District Council Holdings Limited, a Council Controlled Trading Organisation of the Whanganui District Council.

Contact:

Mr Geoff Evans, General Manager, GasNet Limited
(06) 349 2050

ENDS