

## Media Release No. 14

Wednesday 19 February 2020: 1800 hours

### Gas Supply Outage in Whanganui

The following is an update to our media statement of 1800 hrs on Tuesday 18 February 2020.

#### Progress Update

By 5:30pm today 220, or 78%, of the affected consumer supplies had been recommissioned, with the potential to achieve 257, or 91% by the end of the day.

| Street            | Property No. |     | Number of Consumers |          |             |
|-------------------|--------------|-----|---------------------|----------|-------------|
|                   | From         | To  | Affected            | Restored | Outstanding |
| Argyle Street     | 3            | 30  | 9                   | 3        | 6           |
| Barrack Street    | 1            | 24  | 6                   | 6        | -           |
| Campbell Street   | 111          | 111 | 1                   | -        | 1           |
| College Street    | 1            | 56  | 55                  | 55       | -           |
| Glasgow Street    | 18           | 52  | 14                  | 2        | 12          |
| Gloucester Street | 2            | 9   | 3                   | 2        | 1           |
| Godwin Crescent   | 1            | 5   | 2                   | 2        | -           |
| Grey Street       | 5            | 59  | 31                  | 31       | -           |
| Halswell Street   | 2            | 43  | 25                  | 19       | 6           |
| Ingestre Street   | 162          | 162 | 1                   | 1        | -           |
| Keith Street      | 94           | 94  | 1                   | -        | 1           |
| Liverpool Street  | 77           | 130 | 15                  | 15       | -           |
| London Street     | 12           | 155 | 28                  | 14       | 14          |
| Parkes Avenue     | 1A           | 1A  | 1                   | 1        | -           |
| Parsons Street    | 19           | 60  | 15                  | 15       | -           |
| Peakes Road       | 1            | 5   | 4                   | 4        | -           |
| Pitt Street       | 58           | 87  | 20                  | 17       | 3           |
| Russell Street    | 1A           | 12  | 5                   | 3        | 2           |
| Seddon Street     | 38           | 38  | 1                   | -        | 1           |
| Selwyn Crescent   | 1            | 24  | 19                  | 19       | -           |
| Somme Parade      | 100          | 100 | 1                   | -        | 1           |
| Spier Street      | 1            | 28  | 15                  | -        | 15          |
| Tarata Street     | 23           | 23  | 1                   | 1        | -           |
| Tay Street        | 13           | 36  | 8                   | 8        | -           |
| Tregarth Street   | 2            | 2   | 1                   | 1        | -           |
| Victoria Avenue   | 349          | 447 | 1                   | 1        | -           |
|                   |              |     | 283                 | 220      | 63          |
|                   |              |     |                     | 78%      | 22%         |

Gas has been introduced in the following streets with GasNet representatives working progressively through the area to reconnect consumer's supplies. They will continue to work until nightfall around 8:30pm and then recommence at 8am Thursday morning.

- Argyle Street
- Glasgow Street
- Gloucester Street
- Halswell Street
- Keith Street
- London Street from Campbell Street to Victoria Avenue
- Russell Street

Supplies have previously been restored in the following areas so any consumers in these areas that have no gas should contact GasNet and we will arrange for our representative to reconnect your gas supply.

- Barrack Street
- College Estate
- London Street: No's 55 to 143A
- Pitt Street
- St Johns Hill
- Tay Street

In Spier Street removal of water has been completed with gas to be reintroduced on Thursday.

In London Street between Russell and Spier Streets removal of water was unsuccessful and the decision has been made to replace the existing mains pipe with a new pipe by directional drilling on Thursday.

Removal of water and reintroduction of gas is planned for Thursday in the following streets.

- London Street from No. 12 and Spier Street
- Spier Street from Balance to Seddon Streets

At the present rate of progress we expect to restore all supplies by the end the week.

Consumers are reminded that when gas is reintroduced into a street GasNet representatives will progressively visit each affected property to first check GasNet's meter installation and the consumer's appliances for any faults, and then subject to there being no issues relight the appliances. Any faults on the consumer's pipework or appliances will be discussed with the consumer at the time. If there is no one home when our representative calls, a card will be left with instructions on who to contact.

For safety reasons once sections of the network have been recommissioned consumers must not turn on their own gas supplies as in some instances water may have entered the gas meter and possibly the pipework with the consumer's property.

All GasNet representatives will either have a company ID card or a letter from GasNet authorising them to complete the work. Any consumers concerned about anyone claiming to be a representative of GasNet should ask for their identification and if still not happy, call GasNet at 349 2050.

GasNet has undertaken a range of safety checks to ensure that all pipes have reconnected and the network is sound, but in the event that a consumer or member of the public smells gas they should immediately contact GasNet (349 2050) or one of GasNet's onsite representatives know, identifiable by the GasNet branded hi-vis vests.

Further information for those consumers affected by this outage and progress updates are available from GasNet's website [www.gasnet.co.nz](http://www.gasnet.co.nz), by phone at 349 2050 or email [enquiries@gasnet.co.nz](mailto:enquiries@gasnet.co.nz).

### **Free Use of Splash Centre Shower Facilities**

Consumers who are affected by the current gas supply outage are welcome to use the Splash Centre shower facilities free of charge for the duration that their supply is affected.

The Splash Centre opening hours are 6am to 8pm Monday to Friday and 8am to 6pm on weekends.

A copy of the list of affected properties will be held at the front counter so people wishing to use the shower facilities should take along some form of confirmation of their address.

### **About GasNet**

Based in Whanganui, GasNet Limited is a company dedicated to the ownership and management of natural gas networks and meters, predominantly in the Whanganui-Manawatu region. Its Whanganui network has operated since the late 1800's when the city became established with management of its gas infrastructure a core activity within the GasNet business.

GasNet Limited is 100% owned by Whanganui District Council Holdings Limited, a Council Controlled Trading Organisation of the Whanganui District Council.

### **Contact:**

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